



Navajo County

# Member **Advocates**

Your medical plan provides you with member advocacy support through ClaimDOC. The ClaimDOC Member Advocates are here to help you navigate your health plan and assist you with:

- ✓ Finding a Doctor or Facility for Your Medical Treatment**  
We'll help you find a primary care physician, specialist, lab, radiology facility or other providers to meet your health care needs.
- ✓ Finding a Less Costly Health Care Provider**  
The bigger the building, the bigger the bill! We're here to help you find high quality providers for non-emergent services, such as mammograms and elective surgeries, who are more cost-efficient than providers in a hospital setting.
- ✓ Introducing the Health Plan to Your Current Provider**  
An unfamiliar health plan can cause unnecessary stress for you and your provider. Allow us to make the introduction and ensure your provider has your new insurance information BEFORE your appointment.
- ✓ Understanding Your Bill**  
Deciphering a bill and Explanation of Benefits (EOB) can be confusing. Send them to us for review, and we'll make sure you don't pay more than your Patient Responsibility.

**ClaimDOC is Here for You!**



1-888-330-7295



membersupport@claim-doc.com



Monday - Friday  
7 AM - 6 PM CST